

## CORONAVIRUS (COVID-19) Update

7<sup>th</sup> July 2022

While many things have changed, due to Covid-19, one thing has remained the same: our commitment to your safety and dental care. We thank you for your patience and understanding.

Due to the recent surge in the number of cases of Coronavirus if you have any symptoms of Coronavirus or a household member has tested positive for Coronavirus please do not attend the practice.

### Before attending the practice:

- If you need an appointment, please organise this with the practice over the phone or by email. Please do not attend the practice without an appointment.
- Please update your medical history 2 days before via the patient portal.
- Please attend alone if possible (unless a child or vulnerable adult).
- Please attend punctually at the time of your appointment to avoid waiting in the practice unnecessarily.

### Arriving at the practice:

- We ask that all patients arriving at the Practice wear a face covering, unless you have informed us of any exemptions which may apply to you.
- We have hand sanitiser available.
- Our team will be wearing some additional personal protective equipment (PPE).
- Seating in the waiting area has been arranged to allow some social distancing.
- Payment is accepted by credit card, debit card via Chip and Pin, via Apple or Android pay.

We look forward to seeing you and are happy to answer any questions.

For emergency dental advice or any queries please contact reception on

Aycliffe Dental Practice: 01892 833926, [paddockwood@aycliffedentistry.com](mailto:paddockwood@aycliffedentistry.com)

Whitstable Dental Centre: 01227 773175, [whitstable@aycliffedentistry.com](mailto:whitstable@aycliffedentistry.com)

Swalecliffe Dental Centre: 01227 794775, [swalecliffe@aycliffedentistry.com](mailto:swalecliffe@aycliffedentistry.com)