

CORONAVIRUS (COVID-19) Update

22nd February 2022

While many things have changed, due to Covid-19, one thing has remained the same: our commitment to your safety. We thank you for your patience and understanding.

We are providing consultations with a member of the team prior to booking appointments for all routine and emergency care.

Before attending the practice:

- If you need an appointment, please organise this with the practice over the phone or by email. Please do not attend the practice without an appointment.
- Please update your medical history 2 days before via the patient portal.
- Please attend alone if possible (unless a child or vulnerable adult).
- Please attend punctually at the time of your appointment to avoid waiting in the practice unnecessarily.

Arriving at the practice:

- We require all patients arriving at the Practice to wear a face covering in line with guidance for healthcare premises, unless you have informed us of any exemptions which may apply to you.
- We have hand sanitiser available.
- Our team will be wearing some additional personal protective equipment (PPE).
- Seating in the reception area has been arranged for your safety and to allow some social distancing.
- Cash payments will be accepted. Payment is accepted by credit card, debit card via Chip and Pin, via Apple or Android pay.
- All future appointments will be confirmed by email or telephone to limit your time spent at reception.

We look forward to seeing you again and are happy to answer any questions.

For emergency dental advice please contact reception on

Aycliffe Dental Practice: 01892 833926, paddockwood@aycliffdentistry.com

Whitstable Dental Centre: 01227 773175, whitstable@aycliffdentistry.com

Swalecliffe Dental Centre: 01227 794775, swalecliffe@aycliffdentistry.com